

PLATINUM LAUNCH PACKAGE

ZENDESK
SERVICES

SATRDÉ
CX | EX Solutions

**OPTIMIZING ORGANIZATIONS
THROUGH PEOPLE & PROCESS**



PLATINUM LAUNCH

SATRDÉ implements most projects in less than 30 days. Our years of experience allow us to work efficiently and we never sacrifice quality for speed. We ensure your project will be successful from the start and ready to scale as you grow.

ACTIVITIES

1 LEARN

- WHITE BOARD SESSIONS
- DESIGN

2 CREATE

- CONFIG
- TECHNICAL GUIDANCE

3 LAUNCH

- TESTING
- TRAINING
- GO-LIVE

4 MANAGE

- WRAP-UP SESSIONS

DEAL

Platinum Launch Details:

Price: \$22,500*

Timeline: Up to 4-6 Weeks
(Recommended)

People: Solution Architect, Solution Consultant and Success Manager

Platinum Launch is Suited For:

- Medium to Large teams new to Zendesk ~50+ Agents
- Customers who purchase Enterprise Zendesk Suite plans
- 1 - 2 channel launches
- Teams needing expert guidance with configuring Zendesk

*Prices start at, Co-pilot and other add-ons may increase price.