

GOLD LAUNCH PACKAGE

ZENDESK
SERVICES

SATRDÉ
CX Solutions

**OPTIMIZING ORGANIZATIONS
THROUGH PEOPLE & PROCESS**



GOLD LAUNCH

SATRDÉ implements most projects in less than 30 days. Our years of experience allow us to work efficiently and we never sacrifice quality for speed. We ensure your project will be successful from the start and ready to scale as you grow.

ACTIVITIES

1 LEARN

- WHITE BOARD SESSIONS
- DESIGN

2 CREATE

- CONFIG
- TECHNICAL GUIDANCE

3 LAUNCH

- TESTING
- TRAINING
- GO-LIVE

4 MANAGE

- WRAP-UP SESSIONS

DEAL

Gold Launch Details:

Price: \$12,000*

Timeline: Up to 4 Weeks
(Recommended)

People: Solution Architect, Solution Consultant and Success Manager

Gold Launch is Suited For:

- Small to medium teams new to Zendesk (~10-50 Agents)
- Customers who purchase Prof. or Enterprise Zendesk Suite plans
- 1 - 2 channel launches
- Teams needing expert guidance with configuring Zendesk

*Prices start at, Co-pilot and other add-ons may increase price.