

BRONZE LAUNCH PACKAGE

ZENDESK
SERVICES

SATRDE
CX Solutions

**OPTIMIZING ORGANIZATIONS
THROUGH PEOPLE & PROCESS**



BRONZE LAUNCH

SATRDÉ implements most projects in less than 30 days. Our years of experience allow us to work efficiently and we never sacrifice quality for speed. We ensure your project will be successful from the start and ready to scale as you grow.

ACTIVITIES

1 LEARN

- WHITE BOARD SESSIONS
- DESIGN

2 CREATE

- CONFIG
- TECHNICAL GUIDANCE

3 LAUNCH

- TESTING
- TRAINING
- GO-LIVE

4 MANAGE

- WRAP-UP SESSIONS

DEAL

Bronze Launch Details:

Price: \$6,000*

Timeline: Up to 2-4 Weeks
(Recommended)

People: Solution Consultant

Bronze Launch is Suited For:

- Small teams new to Zendesk (~1-10 Agents)
- Customers who purchase Team or Growth Zendesk Suite plans
- 1 - 2 channel launches
- Teams needing expert guidance with configuring Zendesk

* Prices start at, Co-pilot and other add-ons may increase price.